

## Communication

Because of the demands on the doctor's time, it is usually not possible for them to take calls or return emails. It is preferred you discuss your health concerns in an appointed visit to the surgery. However, if this is not possible for you, please give general details of the problem to our receptionist so the message can be accurately relayed prior to the doctor returning your call.

## Prescriptions & Repeats

This practice does not prescribe drugs of addiction.

It is a policy of this practice that a consultation be attended for any other required prescriptions.

## Referrals to Specialists

It is important, medically and legally, to make an appointment with the doctor in order for referrals to be given.

Some specialist's appointments may incur an out of pocket expense. Please discuss this with your GP in your consultation.

## Medical Certificates

Medical certificates are legal documents. In order to obtain a medical certificate for work, a consultation with your doctor is required. They cannot be backdated.

## Minor Operations

Should a minor surgical procedure be necessary, i.e. removal of lesions, the doctor will arrange a special time for you to have this done.

**Our experience  
could save you!**

## Results

For legal reasons please make an appointment to ensure you always receive results of all tests. Even normal results may need a follow up consultation if the present problem is not resolved.

Our method of recall is via email please contact the clinic if this is not suitable to arrange alternative contact method.

## Immunisations

We stock routine vaccines for childhood immunisations and some travel vaccines.

## Preventative Medicine

Our focus is prevention, to assist patients in maintaining good health, we suggest that at various stages in their lives, routine assessments be conducted:

### Early Adult life (16-49 years)

- Blood pressure every 2 years
- Cholesterol every 5 years (commence age 20)
- Tetanus every 10 years
- Pap smear every 2 years if smear is normal
- Mammography every 2 years after age 40

### Mid-late adult life (50-80 years)

- Full assessment at annual check up
- Blood pressure every year
- Pap smear, breast exam and mammography
- Cholesterol every 5 years

**MANDURAH**  
**DAY & NIGHT PHARMACY**  
NOW OPEN  
HERE AT MODERN MEDICAL  
7am-10pm 7 DAYS

PBS Prescriptions - Dosing Aids - Mobility Hire and Sales - First-Aid - Medication Advice

## Interpreter Services

We are able to accommodate patients who do not speak English. Please inform the receptionist when making your appointment, if you require this service.

## Suggestions & Complaints

We trust the information we have provided in this brochure will be of assistance to you and enable us to provide you with high quality medical care. Any suggestions you may have which will help us to serve you better would be greatly appreciated.

If you have any problems concerning this practice we would be pleased to discuss them with you, Please feel free to talk to your GP or a senior staff member in the practice. If the problem is still not resolved please feel free to contact the following option:

### Health and Disability Services Complaints Office

1800 813 583  
GPO Box B61, Perth 6001

## Confidentiality

Your medical record is a confidential document. It is policy of the practice to maintain security of your personal health information at all times and ensure that this information is only available to authorised members of staff. A privacy policy & patient consent form detailing this information will be giving to you by reception staff should you require it.

## Parking

We have ample free parking at the surgery and behind the premises off Elderberry Circle.

## Emergency Numbers

Ambulance, Fire and Police: 000  
Poisons Information Centre: 181 126  
Peel Health Campus: 9531 8000

**Modern Medical Clinics**



GENERAL FAMILY PRACTICE

SKIN CHECKS & CANCER CARE

CHRONIC DISEASE MANAGEMENT

HEALTH & TRAVEL IMMUNISATIONS



66-70 Mahogany Drive  
Halls Head WA 6210  
Telephone: (08) 9582 7800  
Fax: (08) 9535 8390

## Welcome

Welcome to Modern Medical Clinics.

We are locally owned and have been operating since 2003.

We offer a full range of medical services from traditional GP, "On the day" appointments, fast track clinics and full treatment room services.

Our focus is on preventative health and we specialise in Health assessments, we are leaders in chronic disease Management and our alignment with "The Skin Clinic" allows expertise in skin cancer medicine.

## Our Vision is to be

A leader in primary and preventive healthcare.

### Our core values are:

*Respect*      *Compassion*  
*Accountability*      *Friendliness*

## Surgery Hours\*

Monday - Thursday: 7am – 7pm      Saturdays: 9am – 2pm

Fridays: 7am – 6pm      Sundays: 8am – 2pm

(\*All Hours subject to Dr Availability)

Should you require medical attention outside normal surgery hours please call the following:

Peel Health Campus: 9531 8000

## Billing Arrangements

This is a private billing practice. However we do Bulk Bill Pensioners and children under 16 years of age. Payment is to be made on the day.

### Practice Doctors

Dr Yulia Wilken	Dr Tom Matthews
Dr Marian Pinto	Dr Gerry McGuire
Dr David Zelei	Dr Jerome Liew
Dr Neels Myburgh	Dr Claire McQuillan
Dr Reg Bullen	Dr Tom Little
Dr Jenny Breckler	Dr Trina Awyong
Dr Kala Suppiah	Dr Yulia Muscat
Dr Steve Bingham	Dr Rob Anderson
Dr James Lau	

## Visiting Services to the Practice

- Podiatrist
- Clinipath Pathology on-site
- Dr. Eric Yamen (Cardiologist)
- Nathan Freemantle
- Rohit Desai ( Physician )
- Karim Ghanim ( surgeon )
- Perth Urology

## How you can improve your experience:

- Making bookings in advance
- If more than one family member requires attention, please ensure that separate consecutive appointments are made.
- In the event that you are unable to keep your appointment, please give us sufficient notice of your cancellation, otherwise a non-attendance fee may be charged.
- Please let the staff know when you arrive at the surgery for your appointment and always return to the reception desk immediately after your consultation.
- Please advise reception if any of your details change such as an address or telephone number.

# BOOK online

[www.modernmedicalclinics.com.au](http://www.modernmedicalclinics.com.au)

## The Skin Clinic



The Skin Clinic is Mandurah's only designated skin clinic. Located at 3 Peelwood Pde, onsite with Modern Medical Clinics, Clinipath Pathology and Mandurah Day and Night Pharmacy, The Skin Clinic Team is dedicated to early detection and management of skin cancer.

Our team of experienced doctors strive to provide a specialised and quality service in a facility that is unique in the Peel Region.

### Surgery Hours:

Monday – Friday 7am – 5pm

(\*Subject to Dr availability)

### The Skin Clinic

3 Peelwood Pde  
Halls Head WA 6210

Telephone (08) 9535 2400

Fax (08) 9535 8390

Web: [www.skincheckmandurah.com.au](http://www.skincheckmandurah.com.au)

## Billing Arrangements

The Skin Clinic is a privately billing practice. However, we do Bulk Bill Pensioners and children under 16 years of age when possible.

Private fees may apply to some procedures and skin care treatments performed at The Skin Clinic. For more information on these fees please speak to one of our friendly staff members.

## Practice Doctors

Dr Steve Bingham  
Dr Doug McCarthy  
Dr Garth Oakley  
Dr Raph Blum  
Dr Tom Matthews  
Dr Rob Anderson  
Dr James Lau

## Top Tips from the Skin Clinic

- Have your skin checked by a doctor with special interest in skin cancer annually.
- Wear protective clothing, hats, sunglasses and apply a sunscreen with at least SPF 30 before and regularly during sun exposure.
- Get to know your and your family's skin and perform a self-examination every two months. Look for any lesion that looks different to the others or is new or has changed in size, shape or colour.
- If you have a NEW or changing lesion please contact us for an appointment.