

Modern Medical Clinics Workers Compensation Policy & Patient Information

Workers Compensation is financial compensation provided to workers who have become injured or ill as a result of their work. Any worker who incurs a work related injury or illness is entitled to claim Workers Compensation.* For more information about your rights and Workers Compensation visit www.workcover.wa.gov.au.

Workers Compensation Appointments at Modern Medical Clinics:

Appointments for Workers Compensation are, where possible, to be made in advance.

To make an appointment for a Workers Compensation appointment please call Modern Medical Clinics on 9582 7800 and select option 4 from the phone menu.

Modern Medical Clinics is open from Monday to Friday with afterhours appointments available Monday to Thursday.

Patients may elect to see any GP at the practice to manage their Workers Compensation claim. It is recommended by Modern Medical Clinics that the patient see only one GP in relation to their claim to ensure continuity of care.

Please advise reception staff that your appointment is for Workers Compensation when booking an appointment.

Workers Compensation Billing at Modern Medical Clinics:

Workers Compensation Consultations will be charged at the Work Cover WA recommended rates and are subject to change in accordance with Work Cover. After hours fees will apply to consultations starting before 8am and after 6pm. Information on these rates can be found on the Work Cover WA website or by enquiring to the Occupational Health department of Modern Medical Clinics.

It is the policy of Modern Medical Clinics that we invoice a Workers Compensation patient's employer or insurer directly, providing that sufficient information regarding their details is provided by the patient.

In the event that the patient discusses an issue unrelated to their claim during a Workers Compensation appointment the patient may be required to pay a Modern Medical Clinics standard consultation fee at the discretion of their treating doctor.

In the event that an invoice for a Workers Compensation consultation is still outstanding 6 months from the date of the invoice the patient will be required to pay the outstanding amount and seek reimbursement from their employer or insurer.

In the event that an employer or insurance company is issued with multiple invoices and the claim is not accepted the patient will be liable for all outstanding invoices at Modern Medical Clinics.

For further information regarding the Workers Compensation processes at Modern Medical Clinics please phone the Occupational Health Department on 9582 7800 and select option 4 from the phone menu.